

Your safety is our priority at MSV Housing. Please read this information to understand your role in helping us maintain **safe, accessible** communal areas

## What are Communal Areas?

Communal Areas are **all internal and external areas that are shared**. This includes gardens, parking areas, bin stores, corridors, lobbies, hallways, stairwells, walkways, under stair areas, riser and service cupboards, basements, and lofts

## Fire Safety: A Top Priority

- **Evacuation:** In case of a fire, **get out, stay out, and call 999**. Follow your escape plan or stay in your flat if it's safe
- **Smoke detectors:** Don't cover smoke detectors in your home or communal areas
- **Fire doors:** Keep fire doors closed and follow fire door guidance displayed in communal areas
- **Keep communal areas clear:** Don't store personal items in hallways, stairwells, or other shared spaces
- **No glass frames to be hung in escape routes:** Glass can shatter during a fire
- **Safe electrical storage:** Don't store flammable items near electrical outlets or cupboards
- **Proper waste disposal:** Dispose of rubbish correctly (including bulky items)
- **No smoking:** Do not smoke in communal areas

## Lifts

Use lifts responsibly and **do not wedge doors open**

**Find out more or report an issue**

**Call: 0161 226 4211**

**Email: [enquiry@msvhousing.co.uk](mailto:enquiry@msvhousing.co.uk)**

**Or via the online portal on our website**



## Doormats and Preventing Slips and Falls

- Use non-slip doormats that fit in front of your door
- Don't use oversized mats or those with curling edges
- Don't place mats at the top of stairs
- Please do not use rugs, runners or carpet tiles
- Prevent slips and falls by promptly cleaning up spills

## Mobility Scooters and Electric Bikes/Appliances

- Don't use extension cords, or use/ charge electrical appliances in communal areas
- Store and charge mobility scooters and electric bikes in designated areas
- For alternative storage arrangements, please contact your Neighbourhood Officer

## Chimneys and Barbecues

- Use chimneys and barbecues responsibly
- Follow safety guidelines to prevent fires and nuisance - search for Health and Safety on our website at [msvhousing.co.uk](http://msvhousing.co.uk) to find out more

## Communal Gardens

- Help maintain tidy gardens
- Do not burn waste, as it can cause nuisance and harm
- Use green waste bins for garden waste



## Your Flat: Your Responsibility

Please ensure your **smoke detectors are working** in your home, and you maintain your home according to your tenancy agreement. Please make sure you have a **working CO2 detector** if it is required

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